

## ELIGIBILITY AND TEMPORARY ASSISTANCE SERVICES

The purpose of Eligibility & Temporary Assistance Services (ETAS) is to determine eligibility and provide benefits for public assistance programs.

- ◆ **California Work Opportunity and Responsibility to Kids (CalWORKs):** Provides time-limited cash assistance payments to needy families with children. CalWORKs recipients are automatically eligible for Medi-Cal, and may qualify for CalFresh. Children must lack financial support due to the absence, death, incapacity, or unemployment of either parent.
- ◆ **Welfare-to-Work (WtW):** CalWORKs parents and caretakers must participate in employment related activities unless they meet a program exemption. WtW also assists customers in obtaining and maintaining employment.
- ◆ **CalFresh:** A supplemental nutrition program which allows low income households to have a healthier diet by increasing their food purchasing power. The program is available to all who qualify regardless of age or family composition.

## ELIGIBILITY AND TEMPORARY ASSISTANCE SERVICES CONTINUED

- ◆ **Medi-Cal:** Provides access to health care services for people whose assets and income are insufficient to pay their medical bills and meet their basic monthly needs. Persons receiving cash assistance through CalWORKs and State Supplemental Insurance (SSI) / State Supplemental Payment (SSP) are automatically eligible for Medi-Cal at no cost. Other persons may qualify for Medi-Cal at no cost or with a monthly share-of-cost based on income. Each person eligible for Medi-Cal will receive a California Benefits Identification Card (BIC) which must be presented to any health care provider. (Not all health providers participate in the Medi-Cal program.)
- ◆ **County Medical Services Program (CMSP):** Provides health care coverage for uninsured low-income, indigent adults that are not otherwise eligible for other publicly funded health care programs.
- ◆ **General Assistance Program:** A time limited cash assistance program which assists indigent adults who have no other means to meet their basic needs for shelter, utilities and food. All benefits issued must be repaid to the County of Siskiyou.



### MISSION STATEMENT

*Siskiyou County Social Services Division is dedicated to providing assistance in a compassionate and caring manner to families and individuals of Siskiyou County toward achieving a healthy, safe and self-sufficient lifestyle through collaborative efforts and shared responsibility with families, individuals, and government, while maximizing available community services and resources.*

### CALL FOR MORE INFORMATION ABOUT OUR PROGRAMS & SERVICES

Siskiyou County  
Health and Human Services Agency  
Social Services Division  
818 South Main Street, Yreka, CA 96097  
(530) 841-2700

## PROGRAMS AND SERVICES BROCHURE



**“Strengthening Families,  
Building Communities”**

**SISKIYOU COUNTY  
HEALTH AND HUMAN  
SERVICES AGENCY  
SOCIAL SERVICES  
DIVISION**

## ADMINISTRATION

The Administration unit acts collaboratively to provide high quality services to both customers and staff of Social Services.

- ◆ **Administrative Services:** Oversees fiscal management, building/facilities, vehicle fleet, and division safety.
- ◆ **Public Guardian - Conservator:** Protects and cares for those who cannot properly provide for their own personal and/or financial needs alone due to severe dementia or mental illness. The Public Guardian/Conservator acts as a conservator when no other potential conservator or alternative to conservatorship can be found.
- ◆ **Public Administrator:** Administers the estate of a county resident who dies without a Will or family in California.
- ◆ **Public Authority:** Matches In-Home Supportive Service recipients with quality care providers. Recruits, screens and provides orientation to home health care providers, and works to ensure that the registry is a safe and reliable source for those in need of in-home healthcare assistance.
- ◆ **Special Investigation Unit:** Provides investigation of welfare fraud relative to the application and issuance of benefits in the CalWORKs, CalFresh, Medi-Cal, County Medical Services Program and General Assistance programs.

## CHILDREN'S SERVICES

The purpose of Children's Services, also referred to as Child Protective Services (CPS), is to protect children from abuse or neglect and to support and preserve the family unit. The following services are provided:

- ◆ **Emergency Response:** 24-hour on call service provides response to referrals of suspected child abuse or neglect.
- ◆ **Family Preservation:** Designed to maintain children safely in their own home by providing intensive services to the entire family on a case by case basis in lieu of formal Court Dependency.
- ◆ **Family Reunification:** Services are provided to children and families who are under the jurisdiction of the Juvenile Court when children are unable to remain safely in the home.
- ◆ **Family Maintenance:** Services focus on families whose children are able to return safely to the home after Juvenile Court Dependency proceedings have been initiated.
- ◆ **Permanency Planning:** Services to ensure that children who are unable to reunify with parents have a stable, long-term family environment in which to live.
- ◆ **Independent Living Skills Program:** Provides information and support services to current and former foster care youth who are emancipated or are preparing to emancipate.

## CHILDREN'S SERVICES CONTINUED

- ◆ **Family Urgent Response System (FURS):** Supportive Services for current and former foster youth and caregivers. Statewide hotline provides 24/7 support and connects to 24/7 County mobile response team to provide in home de-escalation and placement preservation support.
- ◆ **Resource Family Approval:** Recruitment, approval and ongoing support of relatives and community members to care for children and youth in foster care through the Resource Family Approval process.



Adult & Children's Services  
24-Hour Hot Line  
530-842-7009

2060 Campus Drive  
Yreka, CA 96097

General Inquires  
530-841-4200

<https://www.co.siskiyou.ca.us/health->

## ADULT SERVICES

The purpose of Adult Services is to protect and support the County's elderly and dependent adult population. The following services are provided:

- ◆ **Adult Protective Services:** Assesses risk and assists elderly (age 60 and over) and dependent adults (age 18 to 59) who because of their limitations and/or age cannot protect their own interests and, may be vulnerable to abuse or neglect.
- ◆ **In-Home Supportive Services (IHSS):** Provides domestic and personal care services to low-income aged, blind and disabled persons, who without these services would be unable to remain in their homes. Recipients of IHSS must have a debilitating condition that will last for a year or more.

## HOUSING

The purpose of the housing unit is to foster housing stability for individuals and families experiencing, or at risk of, homelessness through a variety of housing programs. Programs may offer outreach, case management, housing navigation, shelter, and/or housing support for eligible program participants. Eligibility and availability of services vary by program. Individuals in need of housing assistance are encouraged to contact Social Services for more information on available housing services.